

## **Quality Policy**

We have built our Emptor Plus business reputation on our ethos approach: to helping others to succeed. This is based on our decades of real industry experience. We provide industry specific support and guidance Clients which has led to our continued learning, our success and growth.

Our approach to quality management is very much the keystone which underpins what we do and why. Our processes and work instructions ensure that our service offerings, and those of our collaborative supporters and suppliers, can meet our Client expectations, requirements and ultimate needs.

We continually seek to learn from others and improve effectiveness our values and our processes, which are based on best practices and our listening to Client market and market knowledge needs. Our processes are based on recognised International Standards and are embedded in our Quality Management System (QMS) which applies throughout our entire business activity and everything that we do. We regularly challenge all that we do seek to achieve a meaningfully high level of performance and Client satisfaction.

Our Employees and Directors have contributed to the development and evolution of the standards set out in our QMS to ensure that all procedures, processes and work instructions are applicable to respective roles to ensure the safety, quality and credibility of our Market services offerings.

We therefore ensure that all Employees and Directors work in full accordance with these processes or procedures and that they are available to all at all times.

It is through our policies and procedures that we have been able to development our sustainable micro-SME basis, making them fundamental to our future.

Approved by Like Emptor Plus Ltd (Director)

Date: 4<sup>th</sup> January 2020.

Passionate about Nuclear & Energy Supplier and Supply Chain Development

EPL- helping others to succeed